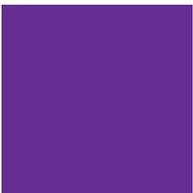


FAST FORWARD FORT LAUDERDALE 2035
VISION STATEMENT



*"This new data will allow us to have patrolling with a purpose."
- Patrol Officer*



G9

GOAL 9: Be the safest urban coastal City in South Florida through preventative and responsive police and fire protection.

G10

GOAL 10: Be a City well-prepared for and responsive to all hazards.

As the foundation for protecting, preserving and maintaining our community's quality of life, **public safety** is essential to accomplishing the goals and objectives of *Fast Forward Fort Lauderdale 2035* and *Press Play Fort Lauderdale 2018*.

As the urban hub of a tri-county area with a population in excess of 5.5 million, every day the City of Fort Lauderdale serves a huge influx of commuting workers, tourists, and business travelers. In addition to the City's 168,000 residents, Fort Lauderdale provides police, fire-rescue and emergency management services to a daytime population that increases by more than 50% from commuters alone.

Call volumes for the City's Police and Fire-Rescue Departments are among the highest in South Florida. Our Police Department responded to more than 331,000 emergency calls and 232,000 non-emergency calls for service in 2012, which represents a 2.3% and 1% decrease, respectively, over the past 10 years. Fire-Rescue responded to more than 42,000 fire and EMS calls in 2012, which represents a 9.5% increase during the same time period in 2011.

Fort Lauderdale's Police and Fire-Rescue Departments are local and national leaders in their fields. Our outstanding Police Department was recently re-accredited by the Commission for Florida Law Enforcement Accreditation for the fifth consecutive time and received Excelsior Status, the State's highest form of recognition in the Florida law enforcement accreditation process. The department utilizes several innovative smart policing initiatives, special operations, and task forces to curtail emerging crimes and critical response, including the SWAT Team, K-9 Unit, and Bomb Squad.

The Fire-Rescue Department utilizes advanced medical protocols unique to its field and specialized expert teams, such as Hazardous Materials, Dive-Rescue, and Technical Rescue are capable of addressing a variety of emergencies. The City's Fire Marshal received the Fire Marshal of the Year award in 2013 for leading the Department's fire prevention efforts, which are crucial in cities with a large volume of high-risk facilities such as hospitals, schools, high-rises, and marine and industrial facilities. The Fire-Rescue Department is also a Certified Training Center (CTC) with the American



Fire-Rescue responds to a residential fire

Heart Association and the first Fire-Rescue Department in Florida approved as a training center in all three disciplines (Basic Life Support, Advanced Life Support, and Pediatric Life Support) in the last five years.

The City has two major interstate highways, 165 miles of navigable waterways, over 50 bridges, eight of which are moving bridges, and two major rail lines that traverse the City from North to South. The overall geographical layout of Fort Lauderdale can present many challenges when responding to emergencies. Our coastal location also makes us vulnerable to hurricanes, sea-level rise, flooding, and other extreme weather conditions. **Emergency management and preparedness are critical for reducing risk, quick response, and maintaining the normalcy of operations.** In addition, a County jail and a trauma hospital reside within our borders, which can result in an infusion of individuals prone to recidivism or homelessness, both of which can challenge the resources of our Police and Fire-Rescue services.

While the majority of public safety personnel are front-line, operations staff that responds to emergencies in the community every day, the departments also engage in educational and community building activities that support the mission of the City and improve outcomes. Police Neighborhood Action Teams, Citizen's Police Academy (CPA), Citizens on Patrol (COP), and Youth Explorer programs are all outstanding examples of partnerships between the Police Department and the community designed to increase awareness about public safety and prevent crime.

Fire-Rescue recently began providing non-emergency inter-facility transportation services, which will enhance operations and serve as a stable revenue stream. The Fire-Rescue Department also oversees the Community Emergency Response Team (CERT), a group of volunteer, trained civilians that strengthen and facilitate community preparedness and response, and also provide an important support role during community events.



GOAL 9 OBJECTIVES

01

OBJECTIVE 1: Prevent and solve crime in all neighborhoods

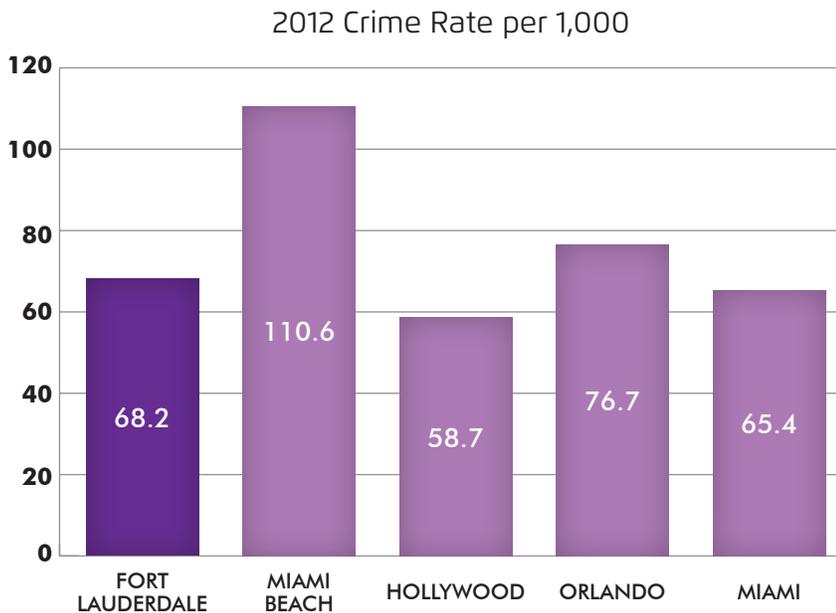
02

OBJECTIVE 2: Provide quick and exceptional fire, medical, and emergency response

Safety and health are essential to our growing community’s quality of life, with both areas being the focus for strategic innovation over the next five years. Advancements in public safety will stem from the analytical use of data to prevent emerging crimes through smart policing initiatives and through modernizing the technology infrastructure. Fire-Rescue will continue to respond quickly to all life-safety incidents. Technical and medical expertise and equipment will continue to positively influence health and property outcomes on both land and water.

Intelligence-Led Policing and frequent and focused crime meetings provide a strategic approach to crime response and set the stage for the smart deployment of resources and strategic initiatives. Neighborhood crime meetings and Neighborhood Action Teams all increase the visibility of police in the community. Behind the scenes, targeted crime reduction strategies such as undercover assignments, Smart Water CSI, and an IBM “First of a Kind” Research and Development partnership for predictive policing help prevent crime. Reducing juvenile crime and the issues surrounding it will require strong community and interagency partnerships. Over the next five years, Fort Lauderdale will shift its 911 communications and dispatch operation to a regional system, which will require both Police and Fire-Rescue to dedicate resources and attention throughout the transition.

Fort Lauderdale is committed to saving life, property, and the environment through rapid, effective, and specialized response to emergencies. Fire and accident response extends from homes and businesses to vehicles, yachts and boats. Advanced medical programs, such as Induced Hypothermia, increase the likelihood of cardiac arrest survival, and other life-threatening conditions. In addition, the Fire-Rescue Department is



Source: Florida Department of Law Enforcement

focused on achieving accreditation and improving their Insurance Service Office (ISO) rating in an effort to reduce property insurance premiums.

The City's Police and Fire-Rescue Departments provide several special response services to the community, including the Technical Rescue Team (TRT), Hazardous Materials (HazMat), Tactical EMS (medical response), Special Weapons and Tactics (SWAT) Team, and incidents and Aircraft Rescue Fire Fighting (ARFF) service to Fort Lauderdale Executive Airport. The City's seven miles of beach is protected by the Fire-Rescue Department's Ocean-Rescue Division.

Our public places and events require safety to remain vibrant, active destinations, including our beach, downtown, entertainment and retail areas, and parks. The strides we are making to be a pedestrian-friendly, walkable City with improved transportation options outlined in the Infrastructure Cylinder requires close communication and coordination with public safety experts. The following objectives and initiatives outline our strategic approach to progress.

2012 NEIGHBOR SURVEY SNAPSHOT:

- 53% of neighbors are satisfied with the visibility of police in neighborhoods.
- 50% of neighbors are satisfied with the City's efforts to prevent crime.
- 65% of neighbors are satisfied with how quickly police respond to 911 emergencies.

01

OBJECTIVE 1:

Prevent and solve crime in all neighborhoods

STRATEGIC INITIATIVES:	LEAD:	PARTNERS:
1. Continue to implement the Crime Reduction Strategy and Action Plan	Police Department (FLPD)	SAO
2. Continue to enhance daily crime meetings through Intelligence-Led Policing (ILP)	FLPD	IBM
3. Partner with Juvenile Protection, Juvenile Justice System, State Attorney’s Office, Fort Lauderdale’s Intelligence-Led Policing unit, and other agencies to address juvenile criminal activity and prevent repeat offenders	FLPD	BC, FDJJ, FDLE, HBH, JAC, MHS, NAACP, Other Cities, PACE, SAO
4. Support public safety in parks and the prevention of vehicle break-ins during events	FLPD	P&R, T&M, CERT
5. Examine and implement electronic ticketing and crash reporting in concert with regional 911 communications	FLPD	ITS, BC, BSO
6. Implement electronic reporting	FLPD	ITS, BC, BSO
7. Examine the possibility of implementing public cameras in high crime areas	FLPD	DSD, P&R
8. Implement the IBM First of a Kind “FOAK” project	FLPD	ITS, IBM
9. Implement the Automatic Vehicle Location (AVL) system	FLPD	ITS, PWD
10. Continuously evaluate the effectiveness and cost/benefits of red light cameras	FLPD	BC
KEY PERFORMANCE INDICATORS:	BASELINE:	5-YR TARGET:
» Crime rate per 1,000 residents	68.2	Decrease
• Number of violent Part 1 crimes	1,543	Decrease
• Number of non-violent Part 1 crimes	9,960	Decrease
• Average non-emergency call response time (FLPD)	17:34 min.	< 18 min.
• Number of juvenile arrests	933	Decrease
• FDLE Crime Clearance rates for Part 1 crimes	14.6%	Increase
• Percent of residents that responded to feeling safe in City parks	74%	80%
• Percent of residents that perceive the overall feeling of safety in the City as excellent or good	56%	62%

» Indicates an idea from the Vision Plan. For more information on strategic initiative partners, see Cylinders of Excellence Community Partners.

02 OBJECTIVE 2:

Provide quick and exceptional fire, medical, and emergency response

STRATEGIC INITIATIVES:	LEAD:	PARTNERS:
1. Transition to the County 911 dispatch; proactively working with Broward County and monitoring mutual aid impacts to maintain reasonable response times and high quality service levels for Fort Lauderdale neighbors	Fire-Rescue Department (FLFR)	FLPD, BC
2. Remain on the leading edge of advanced pre-hospital medical interventions	FLFR	Medical Director
3. Continue to explore alternative funding options for a joint Police and Fire-Rescue tactical and medical training facility	FLFR	FLPD
4. Increase awareness with patrons regarding beach/water conditions utilizing the beach alerting system and other resources	FLFR	CMO-PAO
5. Conduct routine patient satisfaction surveys	FLFR	Neighbors
KEY PERFORMANCE INDICATORS:	BASELINE:	5-YR TARGET:
• Average Code 3 response time - dispatch to first unit on scene	4:38	4:30
• Number of lives saved by Ocean Rescue annually	178	168
• Number of EMS responses per 1,000 residents annually	170	175
• Number of Fire and EMS responses annually	42,649	45,000
• Percent of cardiac arrest patients arriving to hospital resuscitated	20.4%	25%
• Percent of calls that result in complaints	.05%	.05%

2012 NEIGHBOR SURVEY SNAPSHOT:

- 85% of neighbors are satisfied with how quickly Fire Rescue responds to 911 emergencies.
- 85% of neighbors are satisfied with the quality of Emergency Medical Services (EMS).
- 83% of neighbors are satisfied with the professionalism of Fire-Rescue employees responding to emergencies.

G10

GOAL 10 OBJECTIVES

01

OBJECTIVE 1: Provide and effectively communicate comprehensive emergency management planning and disaster recovery

02

OBJECTIVE 2: Involve neighbors with prevention efforts and emergency preparedness

Fort Lauderdale is focused on being prepared and ready to respond to inclement weather, natural disasters, and other hazards. Through collaborative partnerships, active community involvement, advance planning, prevention efforts, and infrastructure improvements, risks and recovery from hazards will be minimized.



Police Officers with academy graduates from Explorer Post 1160



Source: City of Fort Lauderdale Fire-Rescue Department

In the next five years, Fort Lauderdale will continue to focus on being well-prepared for and responsive to all hazards to reduce the risk to neighbors and critical assets from threats such as storms, flooding and disasters. The City is striving to be a resilient coastal community, and is integrating climate change concerns and risks into emergency management planning. Volunteer neighbor partnerships, such as Community Emergency Response Teams (CERT), help strengthen community preparedness and response, and serve an important support role for community events. Using basic emergency response and organization skills learned in the classroom and during exercises, CERT members are well-prepared to help family, friends and neighbors in the immediate aftermath of a disaster or extreme weather event until professional rescue personnel arrive. The following objectives and initiatives outline our strategic approach to progress.

2012 NEIGHBOR SURVEY SNAPSHOT:

- 53% of neighbors are satisfied with how well the City is prepared for disasters.
- 79% of neighbors agree that their household is prepared with supplies for an emergency.
- 78% of neighbors agree that they know where to get information during an emergency.

01

OBJECTIVE 1:

Provide and effectively communicate comprehensive emergency management planning and disaster recovery

STRATEGIC INITIATIVES:	LEAD:	PARTNERS:
1. » Produce a current and informative citywide Comprehensive Emergency Management Plan (including preparation, response, recovery, and mitigation)	FLFR	All Depts., FDEM, FEMA
2. Routinely update the Continuity of Operations Plan (COOP)	FLFR	All Depts.
3. Ensure excellent internal emergency management coordination of executive leadership, personnel, resources, and communications	FLFR	All Depts., FEMA
4. Continue to assess and reduce risk through tests and drills of emergency management planning, with specific focus on Fire and Police coordination	FLFR	All Depts., FDEM, FEMA
5. Increase Disaster Preparedness presentations within the community	FLFR	NA
KEY PERFORMANCE INDICATORS:	BASELINE:	5-YR TARGET:
• Percent of National Incident Management System (NIMS)compliant employees	46.3%	100%
• Number of residents signed up for Disaster Alerts via CodeRED	129,302	140,000

02

OBJECTIVE 2:

Involve neighbors with prevention efforts and emergency preparedness

STRATEGIC INITIATIVES:	LEAD:	PARTNERS:
1. Purchase new software to accommodate annual fire inspection billing as well as a “Pre-Fire” planning database	FLFR	ITS
2. Increase the participation and advanced training of new and existing CERT members in the program	FLFR	CMO-PAO, BCPS, Businesses, Faith-Based Groups, NA
3. Increase the utilization of fire stations for public health needs such as nutrition counseling, blood pressure testing and immunizations	FLFR	Medical Director
4. Increase public education opportunities and roles in community awareness (Nutrition, Health Fairs, HOAs, Civic Group Demonstrations, and Fire Prevention Events)	FLFR	BCPS, CERT, Businesses, Faith-Based Groups, NA
5. Increase in-house training for City employees (such as CPR and confined space entry)	FLFR	AHA
6. Maintain a well-trained and cross-trained fire prevention team to maintain competency and organizational versatility	FLFR	HRD, other municipalities
7. Partner with agencies to address mental health, elderly, neglect, and homelessness issues	FLFR	FLPD, FDOH
KEY PERFORMANCE INDICATORS:	BASELINE:	5-YR TARGET:
• Percent of High-Index structures inspected	86%	90%
• Number of active Community Emergency Response Team (CERT) members	394	500
• Percent of neighbors indicating their house is prepared for a natural disaster	79%	85%

» Indicates an idea from the Vision Plan. For more information on strategic initiative partners, see *Cylinders of Excellence Community Partners*.