



IMPORTANT INFORMATION ABOUT GARBAGE AND YARD WASTE SERVICES

Effective February 1st, Residential Garbage and Yard Waste service will be collected by Republic Services.

As we transition from our current service provider, it is possible that your collection time may be later than normal on your scheduled collection day. To ensure that you receive service, please leave your carts curbside until they have been emptied by the collector.



For more information, please contact the City of Fort Lauderdale 24-hour Customer Service Center at (954) 828-8000 or online at www.fortlauderdale.gov/customerservice.



If you would like this publication in an alternate format please call (954) 828-4755 or email webmaster@fortlauderdale.gov.



EFFECTIVE FEBRUARY 1ST, RESIDENTIAL GARBAGE AND YARD WASTE WILL BE COLLECTED BY REPUBLIC SERVICES



Republic Services' solid waste collection trucks start rolling through neighborhoods on February 1st. The company is transitioning to a new fleet of quiet, energy-efficient Compressed Natural Gas (CNG) trucks for the collection of residential garbage and yard waste in Fort Lauderdale. The new CNG trucks are 10 times quieter and have 50% fewer emissions than diesel trucks.

Your collection day schedule stays the same, but your collection times may change. Collection hours are 7am – 6pm.

Questions? Call 954-828-8000 or visit www.fortlauderdale.gov



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NEW COMPANY. NEW TRUCKS. NEW LOOK.



CITY OF FORT LAUDERDALE

Solid Waste and Yard Waste- Contractor Transition

FREQUENTLY ASKED QUESTIONS

Effective February 1, 2014, the City of Fort Lauderdale will transition from Choice/Progressive Waste Solutions as the solid waste and yard waste collection hauler, to Republic Services Inc.

Question: Why is the City of Fort Lauderdale changing collection companies?

Answer: The current contracts with Choice/Progressive Waste Solutions expire January 31, 2014. In October 2013 the City issued an *Intent to Bid* for solid waste and yard waste collection services. Republic Services was awarded the contract effective February 1st, 2014.

Question: Will my service days change?

Answer: No. There will be no change to the existing schedule to our neighbors. If you want to verify your collection days, you can go to the City's Property Information Reporter at:

http://gis.fortlauderdale.gov/property_info/map.asp

Enter your address and it will show you all service days, including Bulk and Recycling collection schedules.

Question: Will there be any change in the carts I was issued by the City?

Answer: No. Each resident should have:

- ✓ Black 65-Gallon cart for Solid Waste (Garbage)
- ✓ Green 95-Gallon cart for Yard Waste
- ✓ Blue 65-Gallon cart for Recycling

The new contract provides that Republic will service your existing carts.

Question: How do I set my carts out for collection?

Answer: All carts should be placed to the curb no earlier than 6pm the night before your scheduled collection day but no later than 7am on your scheduled collection day. Place them on opposite

sides of your driveway if possible and at least 3 feet away from mailboxes, parked cars and other property. Your cart should be placed so the lid opens from the street-facing side with the handle facing your home.

Question: How will I know what trucks have been in my neighborhood?

Answer: Republic's contract requires that each truck has a sign on both sides indicating what type of material it is collecting (Garbage, Yard Waste or Recycle). Each cart is serviced by a different truck to be taken to the appropriate processing facility.

Question: Where does the material they collect go?

Answer: Solid waste (garbage) is taken to a Waste-to-Energy facility where it is burned to create electricity. Yard waste is taken to a processing site where it is screened and made into compost and soil additives. Recycling is taken to a recovered materials facility where it is sorted and distributed to various recycling facilities.

Question: Will I get billed by the new company (Republic Services) for service?

Answer: No. All charges will continue to appear on your utility bill issued by the City of Fort Lauderdale.

Question: What do I do if I think my service was missed?

Answer: Republic Services is scheduled to provide collections by 6pm each day. If your cart has not been serviced by 6pm, contact the City of Fort Lauderdale operates a 24-Hour Customer Service Center. You can either call us at (954) 828-8000 or contact us online at www.fortlauderdale.gov and click on 24-Hour Customer Service Center button.

Question: Is there any change to the bulk collection service?

Answer: No. There will be no change in provider or schedule.

Question: Is there any change to the recycling service?

Answer: No. There will be no change in provider or schedule.

Question: How do I dispose of tires?

Answer: You can safely disposal of tires by placing up to two light-duty passenger tires with or without rims **NEXT** to your black trash cart on collection day. Our new provider, Republic Services, will send a separate truck out to remove the tires later that day. There is a maximum allowable amount of 4 tires per year.

Question: What holidays will I NOT receive collection?

Answer: The City of Fort Lauderdale has regular collections on ALL HOLIDAYS, with the exception of Christmas Day.

Question: I heard that the new hauler, Republic Services, is using CNG trucks. What is that?

Answer: The City of Fort Lauderdale is committed to being a Sustainable Community. In an effort to reduce CO2 emissions generated as a result of sanitation collections, Republic Services will be operating green *Compressed Natural Gas (CNG)* trucks in our City. These trucks reduce CO2 emissions more than 50% over diesel and are much quieter when they operate.