



Dockless Mobility User Guidelines



Ride respectfully and safely

- Dockless scooters are authorized for use on sidewalks
- Always yield to pedestrians
- One person per scooter or bike
- Never drink and ride
- Always obey traffic laws
- Wear a helmet whenever possible
- Never leave the City of Fort Lauderdale, as surrounding cities may not have permitted dockless bikes and scooters

Park courteously

- Always leave at least 4 feet clear on the sidewalk
- Always park bikes and scooters upright using their kickstands
- Never park on private property, in the street, or in on-street parking spots
- Never block:
 - Wheelchair ramps
 - Business entrances
 - Fire hydrants
 - Parking spots
 - Street furniture (benches, trash cans, etc.)

Fix or report issues you find

- If you see a fallen scooter or bicycle, be a good neighbor and upright it, if able.
- Submit major issues to:
 - the dockless bike or scooter provider via their app
 - or the City of Fort Lauderdale via the Lauderserv app or by calling the 24-hour Customer Service Center at (954) 828-8000.

For more information, please contact the Transportation and Mobility Department at (954) 828-4826 or docklessmobility@fortlauderdale.gov.

