

CITY OF FORT LAUDERDALE

OFFICE OF THE CITY AUDITOR

*Review of the Sustainable Development – Updated Salary
Allocations FY 2016
Report #15/16-04*

January 22, 2016



Memorandum No: 15/16-06

Date: January 22, 2016

To: Honorable Mayor and Commissioners

From: John Herbst, CPA, CGFO, CGMA
City Auditor

Re: Review of the *Sustainable Development – Updated Salary Allocations FY 2016* report

At their November 17, 2015 meeting, the City Commission discussed the *Sustainable Development – Updated Salary Allocations FY 2016* report, as it relates to personnel costs allocated to the Community Redevelopment Agency (CRA). The City Auditor's Office (CAO) was asked to review the report for accuracy, completeness and reasonableness. The *Sustainable Development – Updated Salary Allocations FY 2016* report was prepared by the Budget Office.

Conclusion:

In our opinion, the allocation of personnel and benefits costs from the Department of Sustainable Development (DSD) to the CRA was consistent with the methodology developed during the budget process; however that methodology utilized subjective estimates and is not being reconciled with actual costs incurred. In addition, we determined that certain salary costs were improperly charged to the Northwest-Progresso-Flagler Heights CRA (NPF CRA) instead of the Central Beach CRA.

Scope & Methodology:

The scope of our review consisted of determining the accuracy, completeness and reasonableness of the information included on the *Sustainable Development – Updated Salary Allocations FY 2016* report. The evaluation consisted of inquiries and review of documentation provided by staff. As outlined below, we vouched various components of the report to the source documents and verified their accuracy. During the process of confirming the accuracy of the information, as presented in the Exhibit A, the CAO also researched the reasonableness of the underlying methodologies applied.

Our scope did not include an evaluation or testing of the other Service Charge Allocations that were not covered in the *Sustainable Development – Updated Salary Allocations FY 2016* report. However, as additional information we have included a summary of those charges as Exhibit B.

Items vouched:

- **Employee Names**, vouched to the Payroll Payment Register
- **Vacant Positions**, vouched to the vacancy reports prepared by the Human Resource (HR) Department, and reports supporting the final personnel budgets for FY 2016.

- **Position Numbers and Position Descriptions**, vouched to the Payroll System, reports that support the final personnel budgets for FY 2016, and to memorandums requesting and approving position reclassifications.
- **Salaries** for filled positions, vouched to the Payroll System and Payroll Payment Register.
- **Salaries** for vacant positions, agreed to mid-range for each position title shown.
- **Benefits** for filled positions, vouched to their respective sources:
 - Medical, Longevity, Car/Expense Allowance, and Cellphone Allowance
 - Verified to the Payroll Payment Registers
 - GERS pension %
 - Verified to the actuarial report for the FY 2016
 - Verified to the Budget Office's allocation calculation
 - 9% 401 (a) contribution, agreed to 9% of salary
- **Benefits** for vacant positions, vouched to their respective sources:
 - Medical, Car/Expense Allowance, and Cellphone Allowance
 - Verified to reports supporting the final personnel budgets for FY 2016.
 - 9% 401 (a) contribution, agreed to 9% of salary

Findings:

During our review of the *Sustainable Development – Updated Salary Allocations FY 2016* report, we noted the following:

Finding 1:

Condition:

The method used to allocate personnel costs may lead to excessive General Fund expenses being allocated to the CRA, a violation of Florida Statute 163.370(3)(c). We determined that the Department of Sustainable Development (DSD) and the Budget Office were not able to provide adequate support for the percentages used for personnel cost allocations to/from the CRA fund and sub-funds. Additionally, they are allocating charges to the CRA for personnel positions which are vacant for either a portion of the fiscal year or the entire fiscal year.

Criteria:

Florida Statute 163.370(3)(c),

- (3) The following projects may not be paid for or financed by increment revenues:
 - (c) General government operating expenses unrelated to the planning and carrying out of a community redevelopment plan.

Cause:

The methodology used for allocating costs to the CRA is not rigorous or precise as noted below:

- The allocation of personnel costs to the NPF CRA and the Central Beach CRA is estimated by DSD and reviewed by the Budget Office in advance of the fiscal year (during the budget process).
- The percentage of time allocated is entirely subjective and not based on actual tracking of time spent by DSD personnel on CRA-specific activities during the year.

- The budgeted allocations are then charged to the CRA throughout the year without reconciling those estimates to actual costs incurred, resulting in an excess of allocation over actual cost.
- The payroll system allows for the allocation of personnel salaries and FICA taxes, on a bi-weekly basis, to multiple funding indexes. However, since it does not have the ability to include all payroll-related benefit costs, this function of the payroll system was not being used.

Impact:

The failure to accurately allocate inter-departmental costs may result in a reduction of funds available to achieve the goals of the CRA.

Recommendation:

The City Manager, as Executive Director of the CRA, should direct DSD and the Budget Office to develop a more rigorous and precise methodology that will result in a more accurate approach to allocating personnel costs to the CRA.

Finding 2:

Condition:

There was an overcharge of personnel costs for three months of approximately \$30,000 to the NPF CRA that belonged to the Central Beach CRA. When Don Morris was promoted from Assistant to the City Manager to Economic and Business Development Manager, he was improperly placed in the vacant position in the NPF CRA, although he was in charge of the Central Beach CRA.

Criteria:

Under the COSO framework:

Control Activities, Principle 12: The organization deploys control activities through policies that establish what is expected and procedures to put policies into action. Points of focus:

- 59. Establishes responsibility and accountability for executing policies and procedures
- 61. Takes corrective action

Monitoring Activities,

Principle 16: The organization selects, develops and performs ongoing and/or separate evaluations to ascertain whether the components of internal control are present and functioning.

Points of focus:

- 78. Considers a mix of ongoing and separate evaluations
- 80. Establishes baseline understanding
- 81. Uses knowledgeable personnel
- 84. Objectively evaluates

Principle 17: The organization evaluates and communicates internal control deficiencies in a timely manner to those parties responsible for taking corrective action, including senior management and the board of directors, as appropriate. Points of focus:

- 85. Assesses results
- 86. Communicates deficiencies
- 87. Monitors corrective action

Cause:

The incorrect charging was the result of control weaknesses as follows:

- The Human Resources (HR) Department delegates the impact of funding source monitoring of personnel position changes to the Budget Office.
- The Budget Office only monitors funding sources for personnel position changes that have a financial impact of greater than 10%.
- The incorrect charges, although reflected on the bi-weekly “Time Edit Report With Leave” report, were overlooked as evidenced by the DSD Timekeeper and Deputy Director’s signature of approval on those same reports.
- Some of the events leading up to this error were as follows:
 - 01/12/2015
The previous CRA Director position (Posn S022), which was charged 100% through payroll to the NPF CRA and allocated 25% to the General Fund – Urban Design and Development index via monthly journal entry “ME”, was vacated when Alfred Battle was promoted into the DSD Deputy Director position (Posn S005 then subsequently Posn S116).
 - 02/17/2015
Posn S022 was reclassified to Economic & Business Development Manager.
 - 06/21/15
The Central Beach CRA Assistant to the City Manager (Posn S026), Don Morris, was promoted into Posn S022, Economic & Business Development Manager, which continued to be charged 100% through payroll to the NPF CRA and allocated 25% to the General Fund via ME.
 - Don Morris focused the majority of his efforts on the Central Beach CRA, with only minimal involvement in the activities of the NPF CRA, yet 75% of his salary was charged to the NPF CRA and 25% to the General Fund.
 - 08/30/15
Don Morris’ prior position, S026, was reclassified from Assistant to the City Manager to Economic & Business Development Manager.
 - 09/13/15
Intra-department transfer of Don Morris from position S022 to S026. This transfer corrected the ongoing misclassification to the NPF CRA.
 - Even though Don Morris’s prospective payroll was corrected, the prior overcharging was not corrected timely.
 - Due to the number of vacant positions and length of time for which they remained unfilled, there was a degree of instability in the management of the CRA which appears to have impacted oversight and accountability during this period. (See Exhibit C)

Auditor Note:

The Budget Office noticed the incorrect postings towards the end of FY 2015, but did not correct the misclassification of costs. Following our review, the Finance Department corrected the prior misposting in January 2016, for FY 2015.

Impact:

The inappropriate use of TIF monies collected for the purpose of the NPF CRA reduces the amount of funds available for meeting the objectives of the NPF CRA.

Recommendation:

The City Manager should direct the HR Department to develop a procedure to ensure that the hiring, transfer or promotion of individuals into new positions does not occur until those positions have been appropriately authorized, reclassified and established in the system.

cc: Lee R. Feldman, City Manager
Cynthia A. Everett, City Attorney
Jeff Modarelli, City Clerk
Stanley Hawthorne, Assistant City Manager
Christopher Lagerbloom, Assistant City Manager

Exhibits Attached:

Exhibit A – Sustainable Development – Salary and Benefits FY 2016 – As of 11-07-2015
Exhibit B – Summary of Service Charge Allocations FY 2012 – FY 2016
Exhibit C – ECR Division Interim Structure, DSD Memorandum dated 4-6-2015
Exhibit D – Management Response

**Sustainable Development - Salary and Benefits
FY 2016 - As of 11-07-2015**

| Item # | Employee Name | Position Number | Position Description | Salary (Refer to pages 2-3) | Benefits (Refer to pages 2-3) | Total Pay | UDP General Fund Percent | UDP General Fund Dollars | Code General Fund Percent | Code General Fund Dollars | Econ Dev General Fund Percent | Econ Dev General Fund Dollars | Total General Fund Percent | Total General Fund Dollars | Building Percent | Building Dollars | CRA Beach Percent | CRA Beach Dollars | CRA NW Progresso Percent | CRA NW Progresso Dollars | Total CRA Percent | Total CRA Dollars |
|---|------------------------|-----------------|---|-----------------------------|-------------------------------|---------------------|--------------------------|--------------------------|---------------------------|---------------------------|-------------------------------|-------------------------------|----------------------------|----------------------------|------------------|-------------------|-------------------|-------------------|--------------------------|--------------------------|-------------------|---------------------|
| Community Redevelopment Agency "CRA": | | | | | | | | | | | | | | | | | | | | | | |
| CRA - Central Beach: | | | | | | | | | | | | | | | | | | | | | | |
| 1 | Vacant | S012 | Project Manager II (Mid Range) | 84,791 | 18,766 | 103,557 | 0.0% | \$ - | 0.0% | \$ - | 0.0% | \$ - | 0.0% | \$ - | 0.0% | \$ - | 100.0% | \$ 103,557 | 0% | \$ - | 100.0% | \$ 103,557 |
| 2 | Green, Thomas S | S021 | Senior Project Manager | 93,870 | 22,480 | 116,350 | 0.0% | - | 0.0% | - | 0.0% | - | 0.0% | - | 0.0% | - | 100.0% | 116,350 | 0% | - | 100.0% | 116,350 |
| 3 | Donald L. Morris | S026 | Economic & Business Development Manager | 117,998 | 38,486 | 156,484 | 0.0% | - | 0.0% | - | 10.0% | 15,648 | 10.0% | 15,648 | 0.0% | - | 90.0% | 140,836 | 0% | - | 90.0% | 140,836 |
| 4 | Omengabar, Cija D | S134 | Economic Development Program Aide | 43,430 | 12,010 | 55,440 | 0.0% | - | 0.0% | - | 0.0% | - | 0.0% | - | 0.0% | - | 100.0% | 55,440 | 0% | - | 100.0% | 55,440 |
| CRA - Central Beach FTE Count 4 | | | | 340,090 | 91,742 | 431,832 | | | | | | 15,648 | | 15,648 | | | | 416,184 | | | | 416,184 |
| CRA - NW Progresso: | | | | | | | | | | | | | | | | | | | | | | |
| 5 | Vanessa T. Martin | S009 | Financial Management Analyst | 61,235 | 16,646 | 77,881 | 0.0% | - | 0.0% | - | 20.8% | 16,199 | 20.8% | 16,199 | 0.0% | - | 39.6% | 30,841 | 40% | 30,841 | 79.2% | 61,682 |
| 6 | Vacant | S022 | Economic & Business Development Manager | 106,309 | 23,343 | 129,652 | 0.0% | - | 0.0% | - | 75.0% | 97,239 | 75.0% | 97,239 | 0.0% | - | 0.0% | - | 25% | 32,413 | 25.0% | 32,413 |
| 7 | Sandra A. Doughlin | S023 | Clerk III | 55,224 | 15,953 | 71,177 | 0.0% | - | 0.0% | - | 39.8% | 28,328 | 39.8% | 28,328 | 0.0% | - | 0.0% | - | 60% | 42,849 | 60.2% | 42,849 |
| 8 | Thomasina Turner-Diggs | S024 | CRA Project Coordinator | 77,605 | 33,944 | 111,549 | 0.0% | - | 0.0% | - | 10.0% | 11,155 | 10.0% | 11,155 | 0.0% | - | 0.0% | - | 90% | 100,394 | 90.0% | 100,394 |
| 9 | Vacant | S025 | Economic Development Administrator | 91,655 | 20,944 | 112,599 | 0.0% | - | 0.0% | - | 25.0% | 28,150 | 25.0% | 28,150 | 0.0% | - | 37.5% | 42,225 | 38% | 42,225 | 75.0% | 84,449 |
| 10 | Robert C. Wojcik | S031 | Planner III | 89,981 | 46,957 | 136,938 | 0.0% | - | 0.0% | - | 25.2% | 34,508 | 25.2% | 34,508 | 0.0% | - | 0.0% | - | 75% | 102,429 | 74.8% | 102,429 |
| 11 | Florecio, Lutecia A | SX806 | Admin Aide | 41,350 | 8,101 | 49,451 | 0.0% | - | 0.0% | - | 0.0% | - | 0.0% | - | 0.0% | - | 0.0% | - | 100% | 49,451 | 100.0% | 49,451 |
| CRA - NW Progresso FTE Count 7 | | | | 523,359 | 165,888 | 689,247 | | | | | | 215,580 | | 215,580 | | | | 73,066 | | 400,602 | | 473,668 |
| CRA FTE Count 11 | | | | 863,450 | 257,630 | 1,121,080 | | | | | | 231,228 | | 231,228 | | | | 489,250 | | 400,602 | | 889,852 |
| Other DSD Allocated Personnel Charges to "CRA": | | | | | | | | | | | | | | | | | | | | | | |
| Urban Design & Planning (Administrative): | | | | | | | | | | | | | | | | | | | | | | |
| 12 | Aaron P. Stahly | S007 | Administrative Assistant II | 72,238 | 17,765 | 90,003 | 10% | 9,000 | 10% | 9,000 | 0% | - | 20% | 18,001 | 50% | 45,002 | 15.0% | 13,501 | 15% | 13,501 | 30.0% | 27,001 |
| 13 | Vacant | S076 | Administrative Assistant I | 62,962 | 16,802 | 79,764 | 25% | 19,941 | 25% | 19,941 | 0% | - | 50% | 39,882 | 20% | 15,953 | 15.0% | 11,965 | 15% | 11,965 | 30.0% | 23,929 |
| 14 | Liza M. Torres | S105 | Administrative Assistant II | 74,797 | 17,666 | 92,463 | 23% | 20,804 | 23% | 20,804 | 0% | - | 45% | 41,608 | 20% | 18,493 | 17.5% | 19,417 | 18% | 12,945 | 35.0% | 32,362 |
| 15 | Alfred G. Battle Jr. | S116 | Deputy Director | 157,165 | 60,183 | 217,348 | 20% | 43,470 | 20% | 43,470 | 20% | 43,470 | 60% | 130,409 | 20% | 43,470 | 10.0% | 21,735 | 10% | 21,735 | 20.0% | 43,470 |
| 16 | Jenni C. Morejon | S137 | Sustainable Development Director | 158,683 | 60,216 | 218,899 | 20% | 43,780 | 20% | 43,780 | 0% | - | 40% | 87,560 | 40% | 87,560 | 10.0% | 21,890 | 10% | 21,890 | 20.0% | 43,780 |
| 17 | Nicole R. Evans | SX800 | Senior Management Fellow | 45,760 | 9,014 | 54,774 | 10% | 5,477 | 10% | 5,477 | 20% | 10,955 | 40% | 21,910 | 20% | 10,955 | 16.0% | 8,764 | 24% | 13,146 | 40.0% | 21,910 |
| Urban Design & Planning | | | | 571,605 | 181,646 | 753,251 | | 142,472 | | 142,472 | | 54,424 | | 339,369 | | 221,431 | | 97,271 | | 95,180 | | 192,451 |
| Economic Development: | | | | | | | | | | | | | | | | | | | | | | |
| 18 | Vacant | S027 | Secretary III | 49,026 | 14,107 | 63,133 | 0% | - | 0% | - | 60% | 37,880 | 60% | 37,880 | 0% | - | 20% | 12,627 | 20% | 12,627 | 40% | 25,253 |
| 19 | Vacant | S069 | Economic Development Aide | 48,526 | 12,948 | 61,474 | 0% | - | 0% | - | 75% | 46,106 | 75% | 46,106 | 0% | - | 13% | 7,684 | 13% | 7,684 | 25% | 15,369 |
| 20 | Vacant | S071 | Business Assistance Coordinator | 76,835 | 18,530 | 95,365 | 0% | - | 0% | - | 30% | 28,610 | 30% | 28,610 | 0% | - | 35% | 33,378 | 35% | 33,378 | 70% | 66,756 |
| Economic Development | | | | 174,387 | 45,585 | 219,972 | | | | | | 112,595 | | 112,595 | | | | 53,689 | | 53,689 | | 107,377 |
| Building (Administrative): | | | | | | | | | | | | | | | | | | | | | | |
| 21 | Jeremy B. Earle | S005 | Deputy Director | 132,205 | 29,410 | 161,615 | 15% | 24,242 | 15% | 24,242 | 20% | 32,323 | 50% | 80,807 | 10% | 16,161 | 20% | 32,323 | 20% | 32,323 | 40% | 64,646 |
| 22 | Jason J. Boutillier | S077 | Performance Analyst | 69,472 | 16,727 | 86,199 | 8% | 6,465 | 8% | 6,465 | 15% | 12,930 | 30% | 25,860 | 40% | 34,480 | 15% | 12,930 | 15% | 12,930 | 30% | 25,860 |
| 23 | Rosalind R. Morgan | S117 | Financial Administrator | 85,051 | 19,270 | 104,321 | 15% | 15,648 | 15% | 15,648 | 10% | 10,432 | 40% | 41,728 | 50% | 52,161 | 5% | 5,216 | 5% | 5,216 | 10% | 10,432 |
| 24 | Cheryl A. Ellison | S147 | Senior Accounting Clerk | 55,702 | 22,985 | 78,687 | 10% | 7,869 | 10% | 7,869 | 0% | - | 20% | 15,737 | 70% | 55,081 | 5% | 3,934 | 5% | 3,934 | 10% | 7,869 |
| Total Building (Administrative) | | | | 342,430 | 88,392 | 430,822 | 48% | 54,224 | 48% | 54,224 | 45% | 55,685 | 140% | 164,133 | 170% | 157,883 | 45% | 54,403 | 45% | 54,403 | 90% | 108,806 |
| Other DSD Allocated Personnel Charges to CRA | | | | 1,088,422 | 315,623 | 1,404,045 | 48% | 196,696 | 48% | 196,696 | 45% | 222,704 | 140% | 616,097 | 170% | 379,314 | 45% | 205,363 | 45% | 203,272 | 90% | 408,635 |
| Grandtotal | | | | \$ 1,951,872 | \$ 573,253 | \$ 2,525,125 | | \$ 196,696 | | \$ 196,696 | | \$ 453,932 | | \$ 847,325 | | \$ 379,314 | | \$ 694,612 | | \$ 603,874 | | \$ 1,298,486 |

Conclusion:

- The allocation percentages were determined by DSD and submitted to OMB as part of the budget service charge allocations. The methodology used to determine the allocation percentages was not supportable. There was no actual tracking of employee time spent on CRA related activities. (Finding #1)
- Once the allocated payroll charges are determined (during the budget process) there are no further adjustments to account for changes, such as vacancies. (Finding #1)
- There is a lack of monitoring of charges to the CRA to prevent misappropriations. (Finding #2)
- Positions were being moved around before a structure was established in the payroll system.
- This schedule is not all-inclusive. The allocated costs to the Beach CRA per the FY16 Budget is \$398,648 vs. \$205,363 as shown. The allocated costs to the NWP CRA per the FY 16 Budget is \$407,916 vs. \$203,272 as shown.

Note: 51.4% of the payroll cost listed on this schedule is being charged to the CRA fund (27.5% to Beach and 23.9% to NWP)

Summary of Service Charge Allocations
FY 2012 - FY 2016

Northwest-Progresso-Flagler Heights CRA

| Sub-Object | Description | 2012 | 2013 | 2014 | 2015 | 2016 |
|------------|--------------|---------|---------|---------|---------|---------|
| 4304 | INDIRECT ADM | 88,865 | 100,219 | 74,708 | 75,099 | 107,208 |
| 4306 | OVERHEAD-INT | 40,737 | 40,737 | 40,737 | - | - |
| 4321 | SERVCHG-BUIL | - | - | - | 97,183 | 156,231 |
| 4325 | SERVCHG-CITY | 78,600 | - | - | - | - |
| 4330 | SERVCHG-ECON | - | - | - | 168,349 | 57,303 |
| 4337 | SERVCHG-FIRE | 1,000 | - | 58,987 | - | - |
| 4343 | SERVCHG-INFO | - | 66,165 | 1,000 | 56,387 | 71,174 |
| 4349 | SERVCHG-PARK | 617 | 1,000 | 4,500 | 1,000 | 1,000 |
| 4352 | SERVCHG-POLI | 25,000 | 4,500 | 15,000 | 15,000 | 15,000 |
| 4355 | SERVCHG-PRIN | 4,842 | 15,000 | 4,842 | 15,000 | - |
| 4359 | SERVCHG-PLAN | - | - | - | 223,388 | - |
| 4361 | SERVCHG-PUB | 9,921 | 4,842 | 300 | 4,842 | - |
| 4369 | SERVCHG-TELE | 200 | - | - | - | - |
| 4399 | SERVCHG-OTHE | - | 300 | - | 300 | - |
| Subtotal | | 249,782 | 232,763 | 200,074 | 656,548 | 407,916 |

Central Beach CRA

| Sub-Object | Description | 2012 | 2013 | 2014 | 2015 | 2016 |
|------------|--------------|---------|---------|---------|---------|---------|
| 4304 | INDIRECT ADM | 42,147 | 55,657 | 48,474 | 51,700 | 66,396 |
| 4306 | OVERHEAD-INT | 40,737 | 40,737 | 40,737 | - | - |
| 4319 | SERVCHG-ADMI | - | - | - | - | 158,121 |
| 4321 | SERVCHG-BUIL | - | - | - | 4,722 | - |
| 4325 | SERVCHG-CITY | 32,750 | - | - | - | - |
| 4328 | SERVCHG-COMM | - | - | - | 23,510 | 71,061 |
| 4330 | SERVCHG-ECON | - | - | - | - | 57,303 |
| 4343 | SERVCHG-INFO | - | 36,745 | 36,416 | 35,770 | 41,904 |
| 4346 | SERVCHG-PKIN | - | - | - | - | - |
| 4349 | SERVCHG-PARK | - | - | - | - | - |
| 4352 | SERVCHG-POLI | - | - | 1,900 | 1,900 | 1,900 |
| 4355 | SERVCHG-PRIN | 1,500 | 1,500 | 1,500 | 5,000 | 1,963 |
| 4369 | SERVCHG-TELE | 3,101 | - | - | - | - |
| 4372 | SERVCHG-FLEE | 2,760 | 180 | - | - | - |
| 4373 | SERVCHG-FLEE | 900 | 900 | - | - | - |
| Subtotal | | 123,895 | 135,719 | 129,027 | 122,602 | 398,648 |

| | | | | | |
|-------|----------------|----------------|----------------|----------------|----------------|
| TOTAL | <u>373,677</u> | <u>368,482</u> | <u>329,101</u> | <u>779,150</u> | <u>806,564</u> |
|-------|----------------|----------------|----------------|----------------|----------------|



Jenni Morejon

Director, Department of Sustainable Development

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Date: April 6, 2015

To: Economic & Community Reinvestment Staff

From: Jenni Morejon, Director

Re: ECR Division Interim Structure

I am very pleased to announce the appointment of Jeremy Earle as DSD's Deputy Director of Strategic Operations. Jeremy will join DSD on May 11th, bringing a wealth of experience in economic development and community redevelopment, most recently as executive director of the Dania Beach CRA. Jeremy will provide administrative management to the following three divisions in DSD: Code Compliance, Economic & Community Reinvestment, and Urban Design & Planning.

Jeremy, Al and I are currently interviewing candidates for the vacant Economic & Community Redevelopment Manager position. We recognize the importance of bringing in a manager who can hit the ground running. After meeting with the ECR team as a group and individually with each of you, I am more aware of all the projects you are working on and understand that the manager must be able to provide clear direction, organizational vision, and align the team's skills and talents to the division work plan. I also recognize, as a result of these meetings, that additional assistance is needed during this transitional period.

During last year's transition in the Building Services Division, while a new building official and assistant building official were being recruited, I found it very beneficial to assign Liza Torres, DSD Chief of Staff, to work directly with the section leads in that division to provide general guidance and direction and serve as a conduit between the division and me. Therefore, effective immediately and until after Jeremy comes on board and a division manager is hired, Liza will be managing the day to day operations of the ECR Division.

For this interim structure, Audrey, Bob, Laura, Thomasina, and Vanessa will temporarily report to Liza. Don will continue to manage the Beach CRA and BID projects and report directly to me. Other organizational announcements include the transition of Eileen to a vacant Clerk II position in the Building Services Division where she will serve in the capacity of administrative support to Mark Leibowitz, Management Analyst/Permits Manager. This transfer will become effective at the end of April. Also recognizing that there is approved short term and intermittent administrative leave anticipated to be taken by Patricia and Sandra, I will bring in two full time temporary administrative staff to assist with the reception desk and other clerical responsibilities. Vanessa will temporarily manage the administrative team in ECR.

Exhibit C

Should the need arise for additional resources or further structural reorganization; Liza will advise me and we will make improvements as necessary and continue to keep the team advised. Thank you for your flexibility and patience during this transitional period. I remain excited about the future of the ECR Division and the success of each of you individually and as a team. I believe you will find Liza to be an approachable, fair, pragmatic resource and will provide an outstanding source of support and leadership during the upcoming months.

Please let me know if you have any questions.

cc: Susanne M. Torriente, Assistant City Manager
Alfred Battle, DSD Deputy Director
Jeremy Earle, DSD Deputy Director Designee
Liza Torres, DSD Chief of Staff



Memorandum

Memorandum No: 16-01

Date: February 16, 2016

To: John Herbst, City Auditor

From: Lee R. Feldman, ICMA-CM, City Manager

Re: Response to City Auditor's Review of DSD Salary Allocations FY 2016

On January 19, 2016, the City Commission, sitting as the Community Redevelopment Agency Board of Directors, hosted a workshop to discuss the structure, financial allocations, and operations of the Community Redevelopment Agency. One of the information items included in the agenda back up documents provided was the *Sustainable Development – Updated Salary Allocations FY 2016*. In preparation for the meeting, the City Auditor conducted a review of the information provided and offered a critical review of the information. On behalf of the Administration, a management response has been prepared and offered for review. Responses are immediately following each finding.

Finding 1:

Condition:

The method used to allocate personnel costs may lead to excessive General Fund expenses being allocated to the CRA, a violation of Florida Statute 163.370(3) (c). We determined that the Department of Sustainable Development (DSD) and the Budget Office were not able to provide adequate support for the percentages used for personnel cost allocations to/from the CRA fund and sub-funds. Additionally, they are allocating charges to the CRA for personnel positions, which are vacant for either a portion of the fiscal year or the entire fiscal year.

Recommendation:

The City Manager, as Executive Director of the CRA, should direct DSD and the Budget Office to develop a more rigorous and precise methodology that will result in a more accurate approach to allocating personnel costs to the CRA.

Management Response:

In an effort to gain efficiencies through shared staff, the Department of Sustainable Development uses multiple positions to provide services for the CRAs, economic development activities, administration and building functions. In development of the annual budget, staff uses its best judgment to estimate the portion of time that each staff member dedicates to functions in each funding area. The current financial and

payroll systems have limited ability to allocate personal service expenses amongst funds; therefore, the City uses service charge allocations rather than direct salary charges. Throughout the fiscal year, service charge allocations are re-evaluated periodically due to a number of issues including staffing changes or job reclassifications to determine if additional changes in the allocated charges are needed. Going forward, the creation of an independent CRA structure will allow expenses of staff members and overhead costs to be allocated separately to each trust fund. The cost allocation approach for expenses will continue going forward as the Housing and Community Development Program is integrated into the new staffing structure to support economic development and housing initiatives within the NPF CRA. The statutory and federal funding requirement requires detailed documentation of expenditures; therefore, time sheets will be used to further monitor staff time associated with each program.

Finding 2:

Condition:

There was an overcharge of personnel costs for three months of approximately \$30,000 to the NPF CRA that belonged to the Central Beach CRA. When Don Morris was promoted from Assistant to the City Manager to Economic and Business Development Manager, he was improperly placed in the vacant position in the NPF CRA, although he was in charge of the Central Beach CRA.

Recommendation:

The City Manager should direct the HR Department to develop a procedure to ensure that the hiring, transfer or promotion of individuals into new positions does not occur until those positions have been appropriately authorized, reclassified, and established in the system.

Management Response:

Management acknowledges that this occurred. Mr. Morris filled this position temporarily with an incorrect funding source, although his responsibilities did include overseeing both the NPF CRA and the Central Beach CRA while the recruitment of a NPF CRA manager was in progress. With the proposed separation of the CRA structure from that of the City, it is not likely that this will occur again. The Human Resources Department will have more in-depth discussions in the future with departments when taking personnel actions with multiple funding sources to ensure the duties are in line with the funding source restrictions.

C: Mayor and City Commission
Stanley Hawthorne, Assistant City Manager
Phil Thornburg, Interim Assistant City Manager
Cynthia A. Everett, City Attorney
Jeffrey A. Modarelli, City Clerk

Jenni Morejon, Sustainable Development Director
Kirk Buffington, Finance Director
Averill Dorsett, Human Resources Director
Laura Reece, Budget Manager
Alfred Battle, Sustainable Development Deputy Director
Jeremy Earle, Sustainable Development Deputy Director
Linda Logan-Short, Finance Deputy Director
Kristin Tigner, Human Resources Deputy Director