




## Memorandum

**Memorandum No: 24-060**

**Date:** April 23, 2024

**To:** Honorable Mayor, Vice Mayor, and Commissioners

**From:** Greg Chavarria, City Manager   
Greg Chavarria (Apr 25, 2024 10:49 EDT)

**Re:** Public Safety Survey

---

Each year the City of Fort Lauderdale (City) conducts a Neighbor Survey to understand satisfaction and sentiment with a variety of City services, including public safety. In the Fiscal Year (FY) 2023 survey, 38% percent of surveyed neighbors rated their satisfaction with the sense of overall safety positively. At the FY 2025 Commission Prioritization Workshop, the City Commission asked staff to investigate the drivers of these results. In response to this request, one of the ways that the City is exploring this issue is through conducting a Public Safety Survey to garner specific feedback about neighbors' feelings of safety and their perception of police.

The anonymous and statistically valid survey will be administered by Zencity, who also administers the City's annual Neighbor and Business Surveys, for the period of April 2024 – September 2024. A final report will be provided at the conclusion of the survey period. Survey results will be used to evaluate satisfaction with the City's efforts in safety, identify areas of underperformance, and focus improvements to practices, policies, and programs. An opt-in paper survey is also available for neighbors that may want to provide their input regarding this topic.

If you have any questions, please contact Laura Reece, Office of Management and Budget Director at [lreece@fortlauderdale.gov](mailto:lreece@fortlauderdale.gov).

Attachment – Public Safety Survey Instrument

c: Anthony G. Fajardo, Assistant City Manager  
Susan Grant, Assistant City Manager  
Thomas J. Ansbro, City Attorney  
David R. Solomon, City Clerk  
Patrick Reilly, City Auditor  
Department Directors  
CMO Managers

# Fort Lauderdale 2024 Public Safety Survey

## Introduction

Thank you for agreeing to take this brief survey. Your opinions are important.

All responses are completely confidential, and your responses will never be used to identify you.

### Do you live or work within the limits of Fort Lauderdale?

- a. I live here
- b. I work here
- c. I live and work here
- d. None of the above

### When it comes to the threat of crime, how safe do you feel in your neighborhood?

*Not Safe, Somewhat Safe, Mostly Safe, Completely Safe*

### To what extent do you agree or disagree with the following statements?

*Strongly Disagree, Disagree, Neither Agree nor Disagree, Agree, Strongly Agree*

In general, the police in my area...

- a. Treat everyone fairly regardless of who they are.
- b. Provide the same quality of service to all individuals.
- c. Would treat you with respect if you had contact with them for any reason.
- d. Treat local residents with respect.
- e. Are approachable.
- f. Listen to and take into account the concerns of local residents.

### To what extent do you agree or disagree with the following statement?

Fort Lauderdale PD is an open and transparent organization.

*Strongly Disagree, Disagree, Neither Agree nor Disagree, Agree, Strongly Agree*

### How willing would you be to contact Fort Lauderdale PD if you were a victim of crime or were worried about something?

*Very Willing, Fairly Willing, Not Very Willing, Not Willing At All, Don't Know*

### During the last 6 months, did you report to Fort Lauderdale PD something that happened to YOU which you thought was a crime?

*Yes, No - Something happened to me but I did not report it, No - Nothing happened to me*

### What is the number one issue or problem in your neighborhood that you would like the police to deal with?

Please provide specific details about this issue or problem. Location information can be acted on. E.g., (your issue) near (road/park/station). Please note that this survey should not be used to report incidents of crime or police misconduct.

# Fort Lauderdale 2024 Public Safety Survey

## About You

To make sure we're hearing from all resident groups, we have a few questions about who you are. Your answers will never be used to identify you.

**In what year were you born? (e.g.,10100) \_\_\_\_\_**

**Which of the following do you identify as?**

- a. Male
- b. Female
- c. Prefer to self-describe
- d. Prefer not to say

**[If c] Please state the gender you identify as: \_\_\_\_\_**

**Are you of Hispanic, Latino, or Spanish origin?**

- a. Yes
- b. No
- c. Prefer not to say

**What is your race?**

*Select all that apply*

- a. White
- b. Black or African American
- c. American Indian or Alaska Native
- d. Asian
- e. Native Hawaiian, Samoan, Chamorro, or Other Pacific Islander
- f. Other:\_\_\_\_\_
- g. Prefer not to say

**What is the highest level of school you have completed or the highest degree you have received?**

- a. Less than a high school diploma
- b. High school graduate or GED
- c. Some college but no degree
- d. Associate degree
- e. Bachelor's degree (for example: BA, AB, BS)
- f. Master's degree (for example: MA, MS, MBA)
- g. Professional school degree (for example: MD, DDS, DVM, LLB, JD)
- h. Doctorate degree (for example: PhD, EdD)
- i. Prefer not to say

**What is your home zip code? (e.g.,10100) \_\_\_\_\_**

## Fort Lauderdale 2024 Public Safety Survey

### **Can we count on you for regular feedback?**

If so, please enter your email below. We'll use it to send you surveys in the future but never to identify your survey submission.

If not, go ahead and press submit.

### **You're All Done!**

Thank you so much for taking the time to fill out this survey. We value your thoughts and look forward to reviewing your feedback.